

From Developers and Operations to DevOps and Autonomous Teams

@solidtubez

Meltwater

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Cloud Native Nordics Community

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Foundation

Platform Team, Engineering Enablement...

"We enable teams to accelerate without thinking too much about the infrastructure, allowing a rapid path from ideation to prototype to providing business value."

Photo by Evgeni Evgeniev on Unsplash


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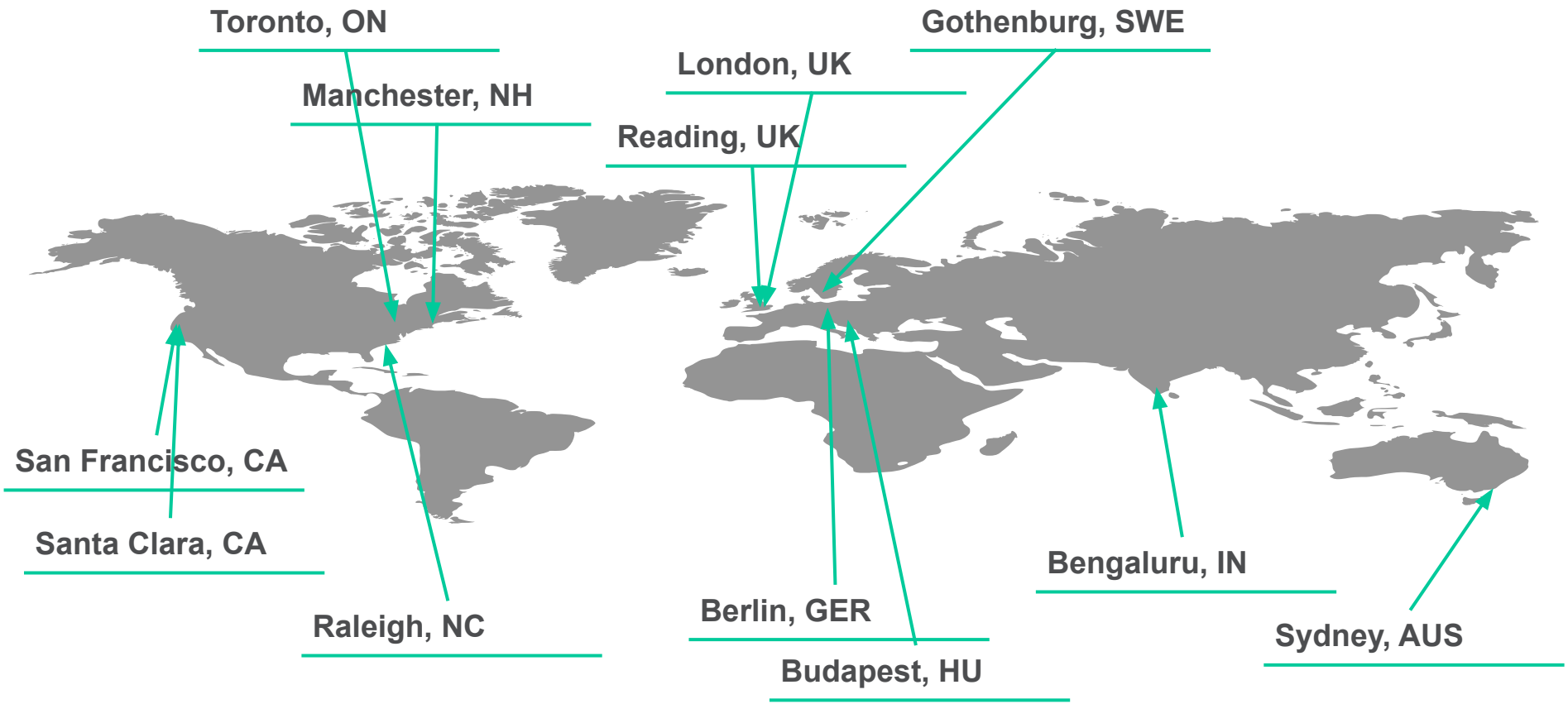
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London, UK
Gothenburg, SWE
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Raleigh, NC
Berlin, GER
Budapest, HU
Bengaluru, IN
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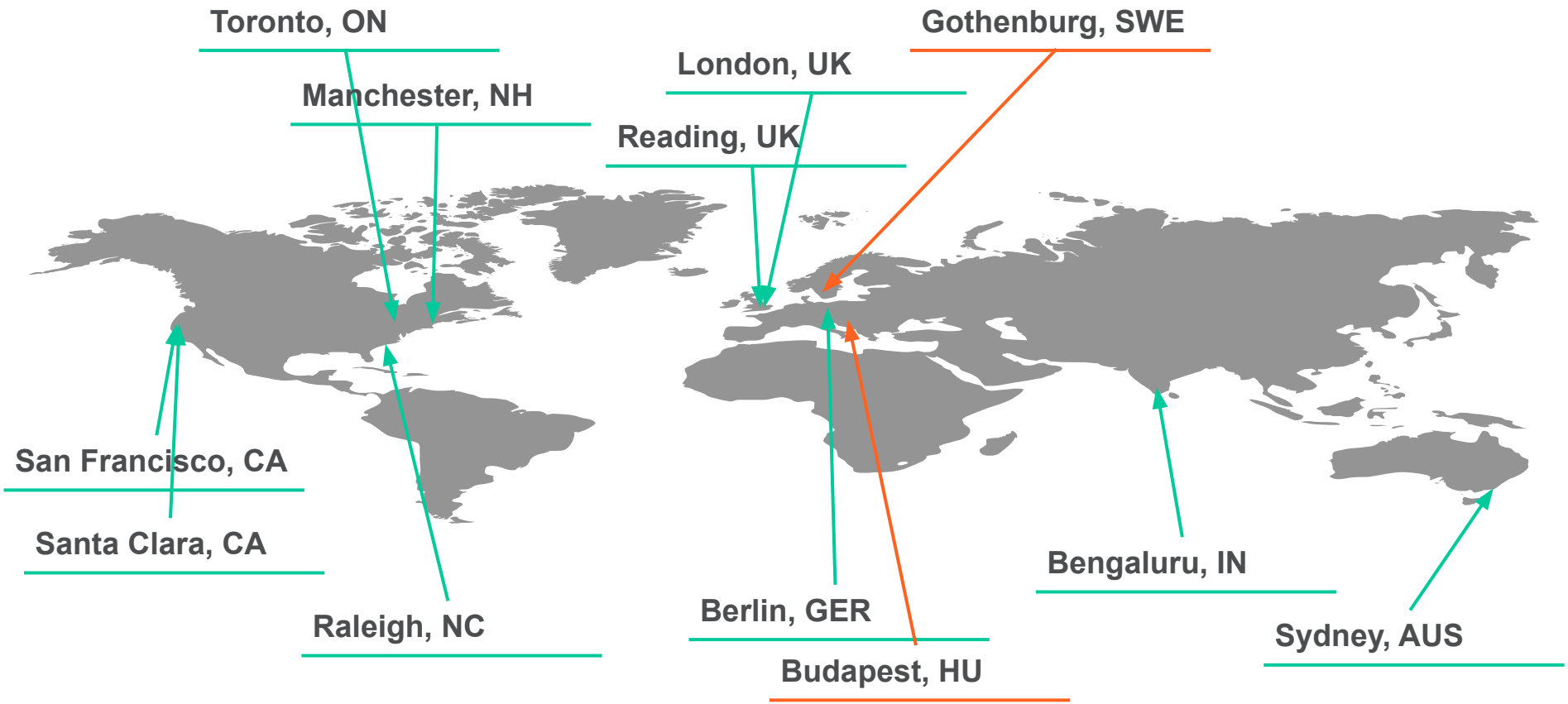
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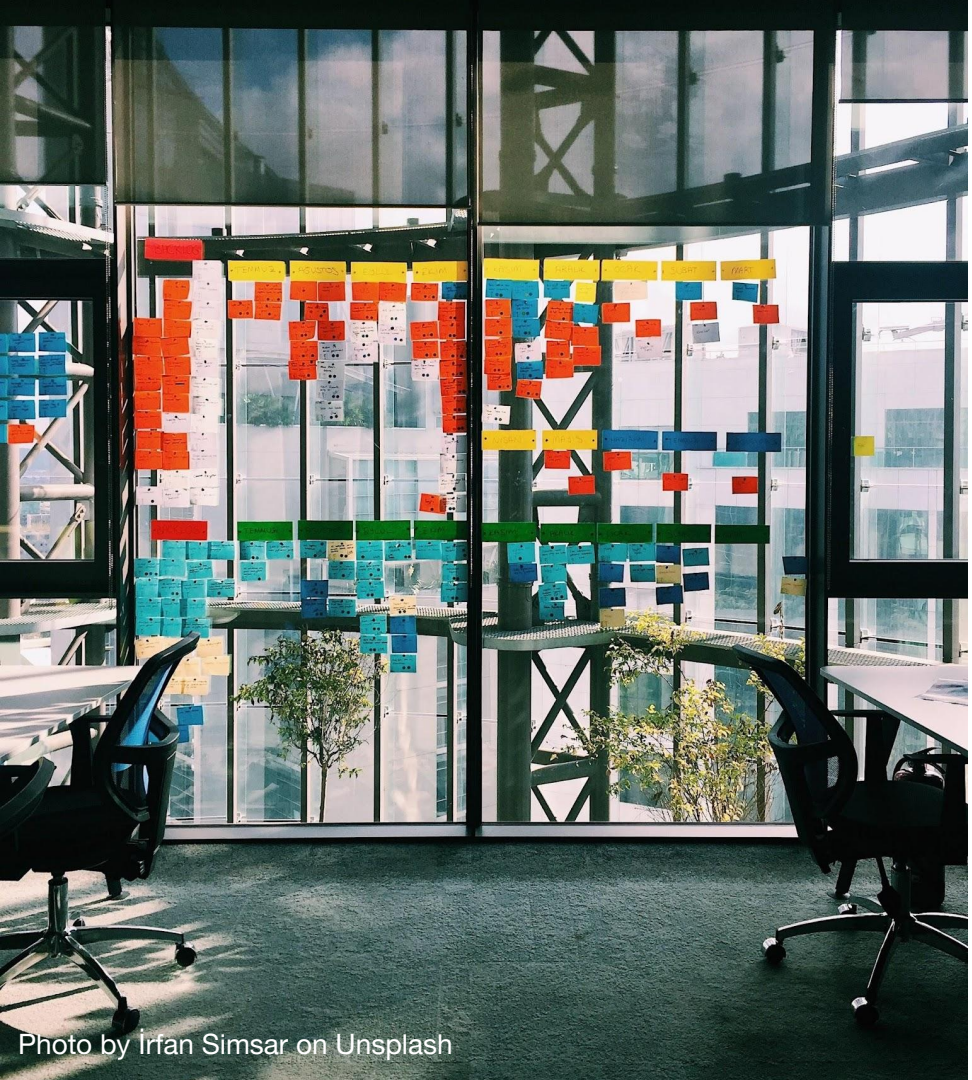
- Where we came from
- Why we wanted change
- How we achieved change





Where we came from

- Agile
- Distributed
- Tech Ops

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Gothenburg, SWE
London, UK
Stockholm, SWE
Manchester, NH
Tokyo, JP
San Francisco, CA
Bengaluru, IN
Berlin, GER
Sydney, AUS
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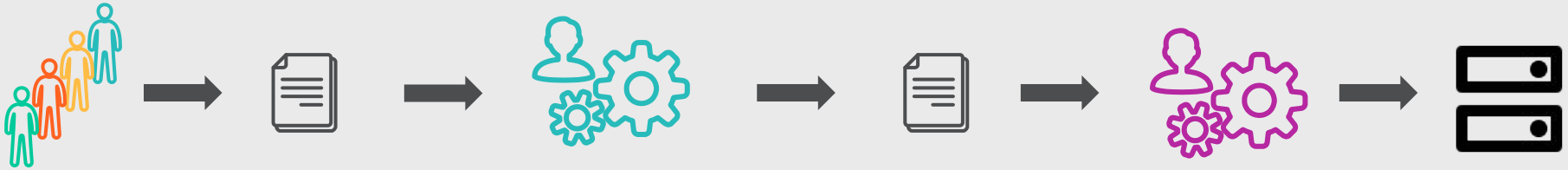

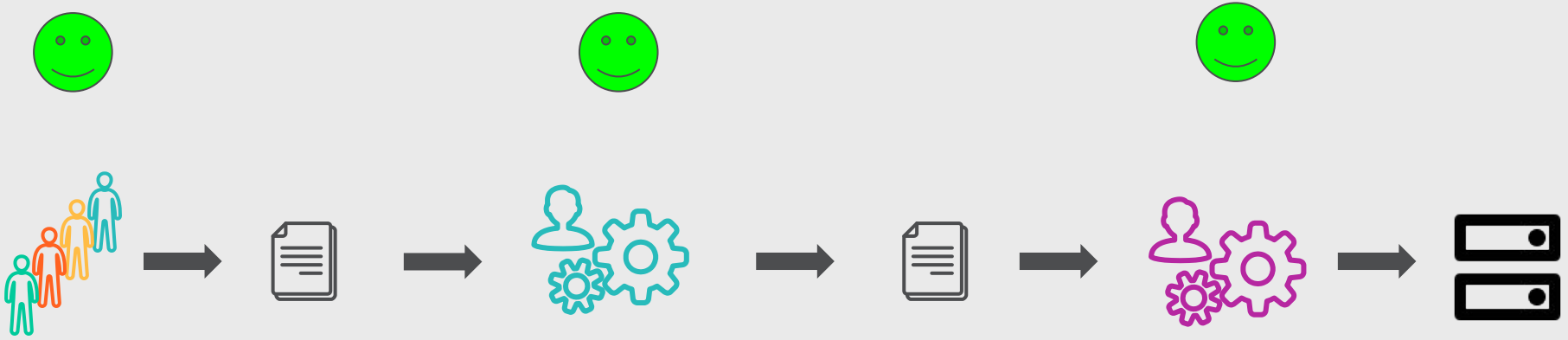

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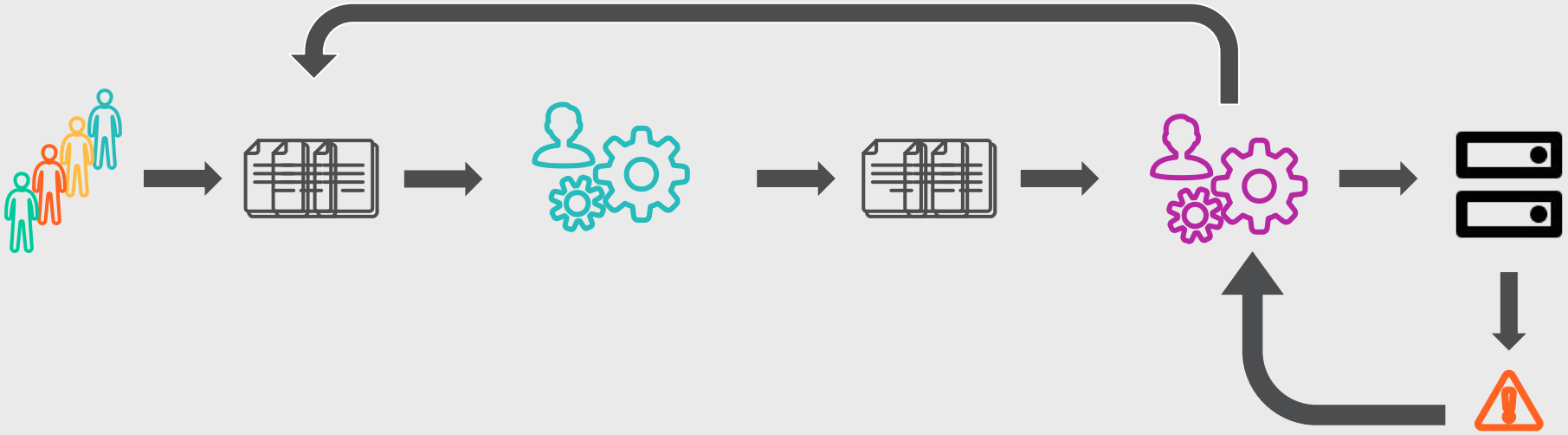

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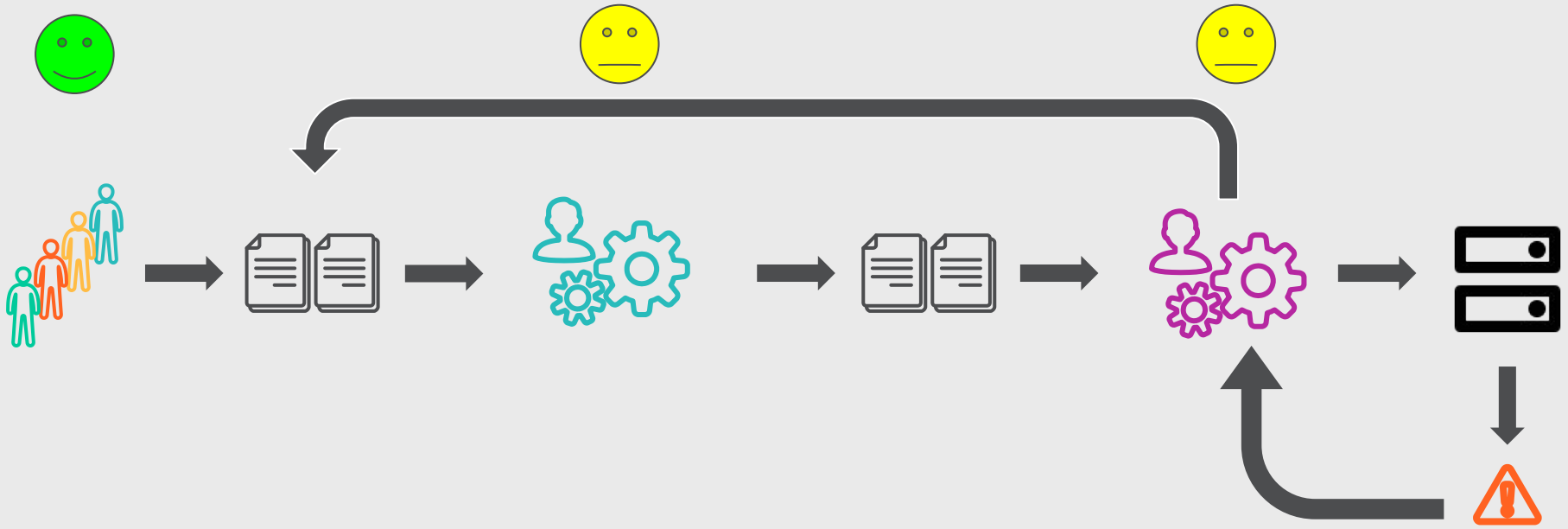

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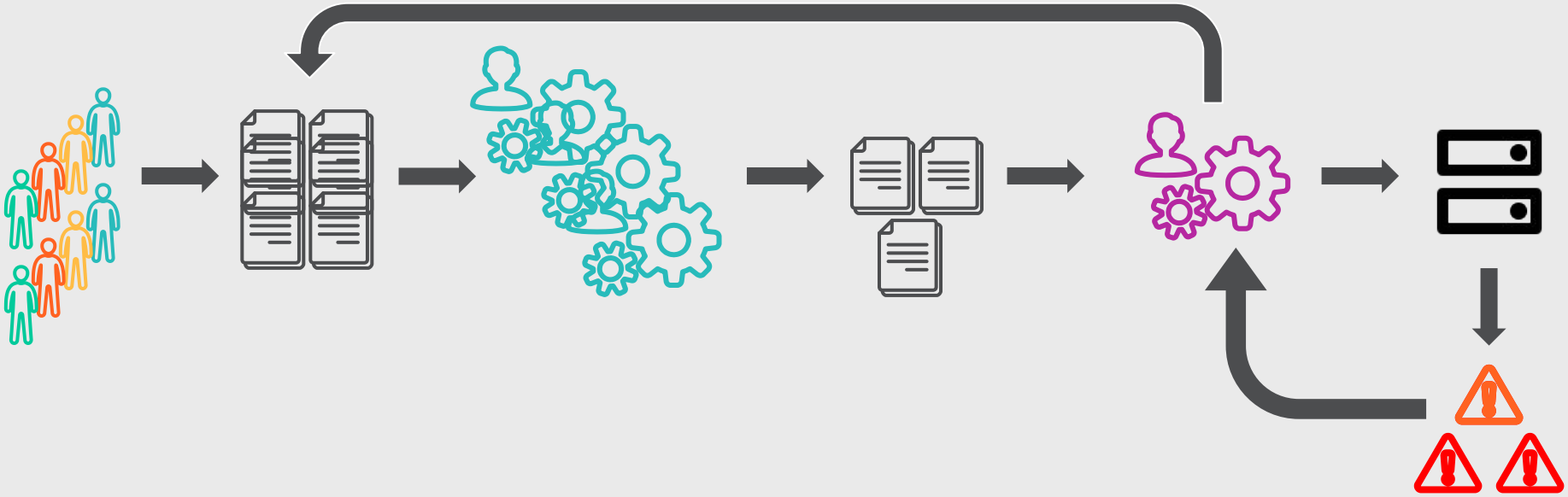

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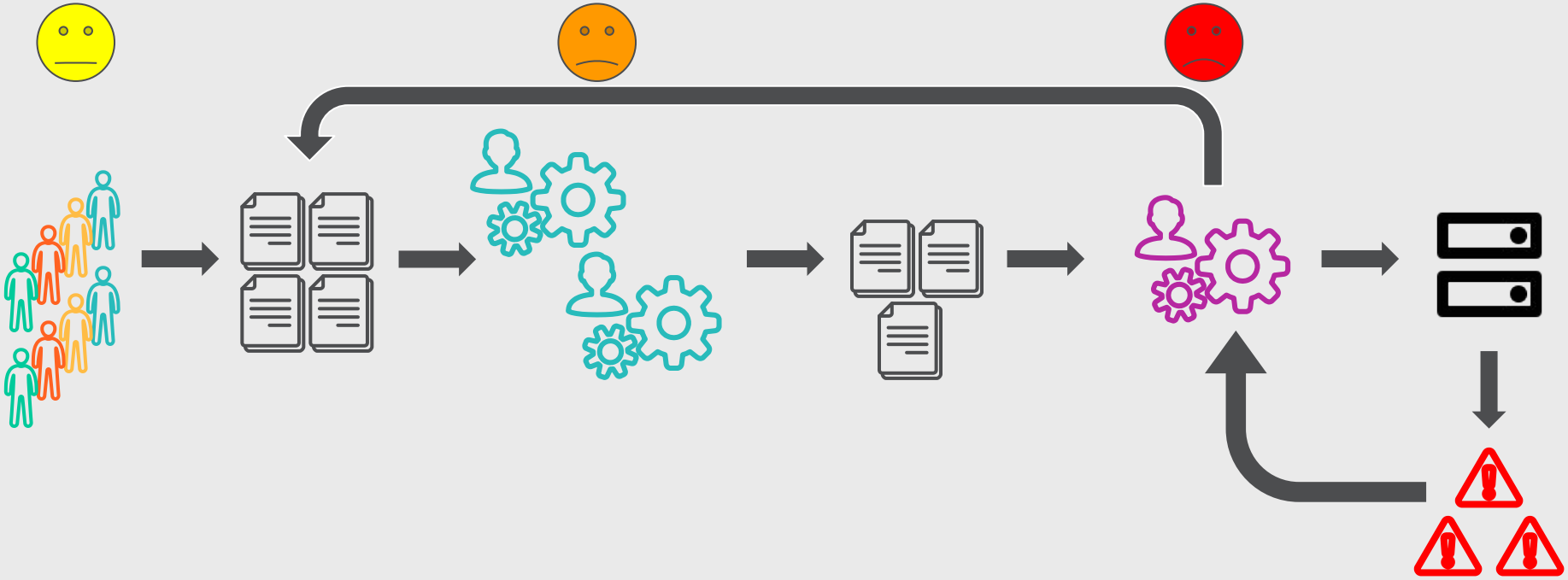

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Why?
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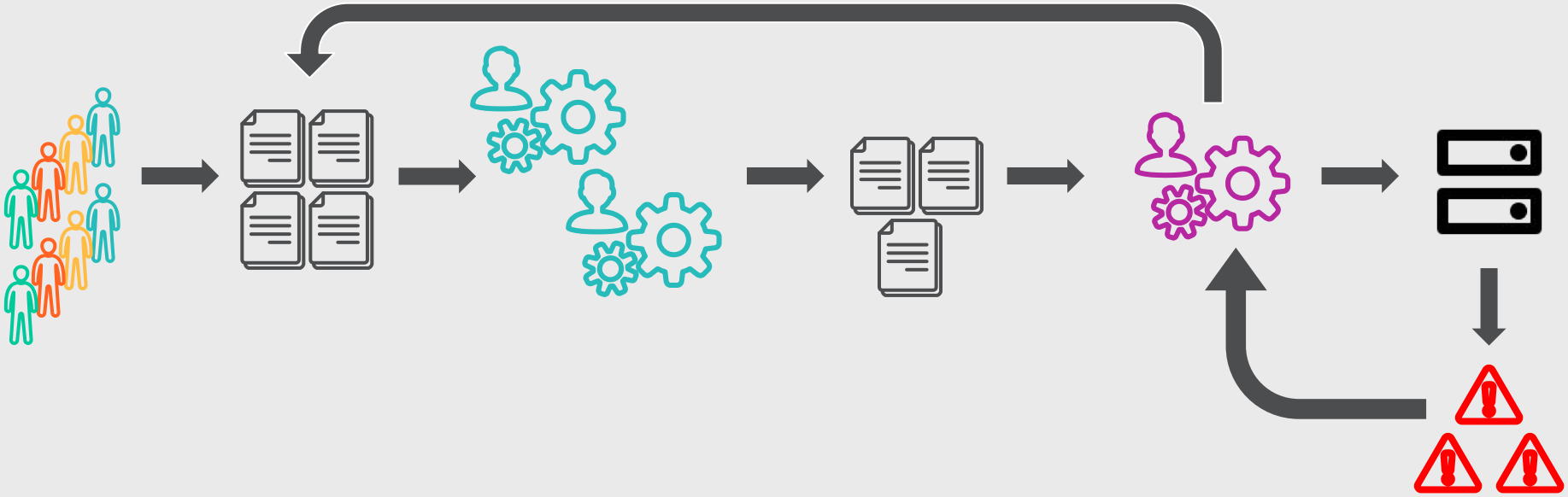

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How?
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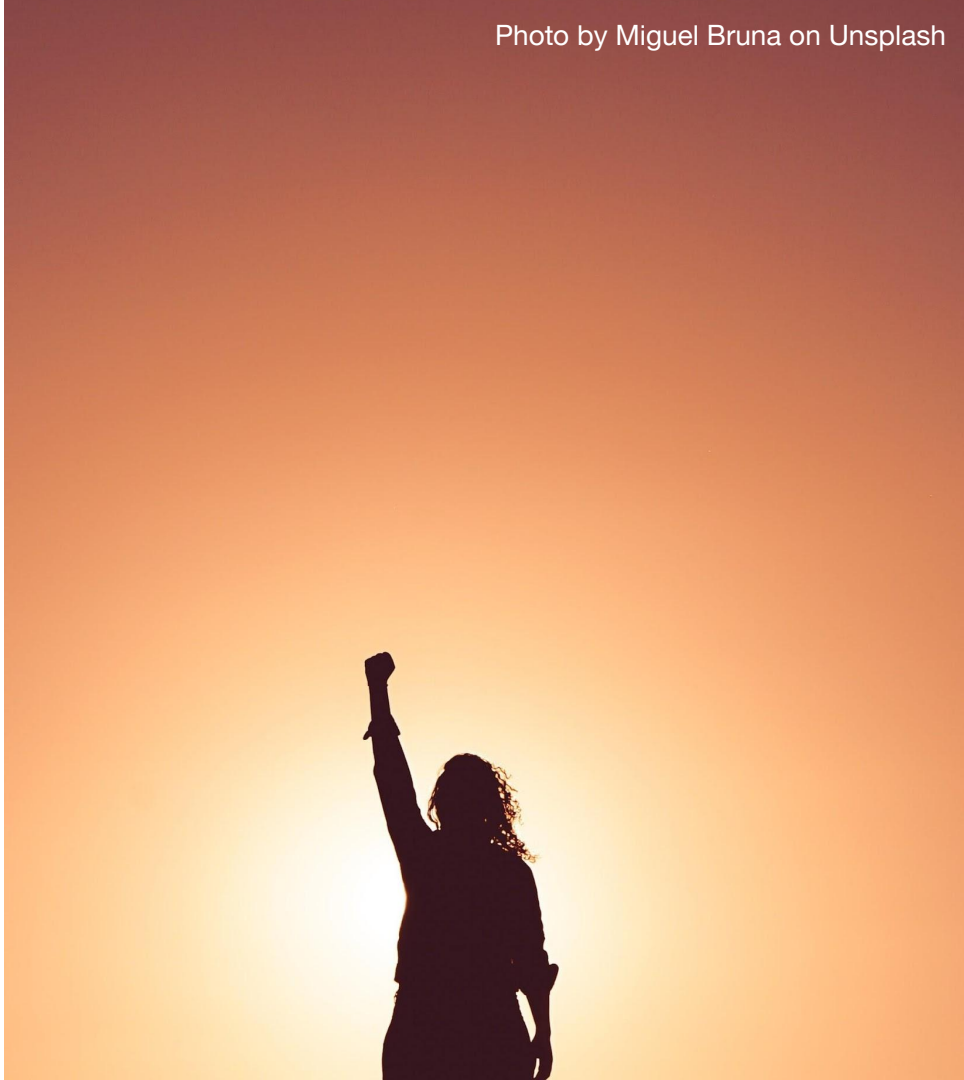
Empowering Teams

- From idea to end user
- Autonomy
- DevOps



All them questions!

- *How do we knowledge share?*
- *What skills do I need to learn?*
- *Will I be on-call?*
- *How much will it cost?*
- *What about stability?*
- *Will it work?*



Photo by Jaredd Craig on Unsplash

How do we knowledge share?

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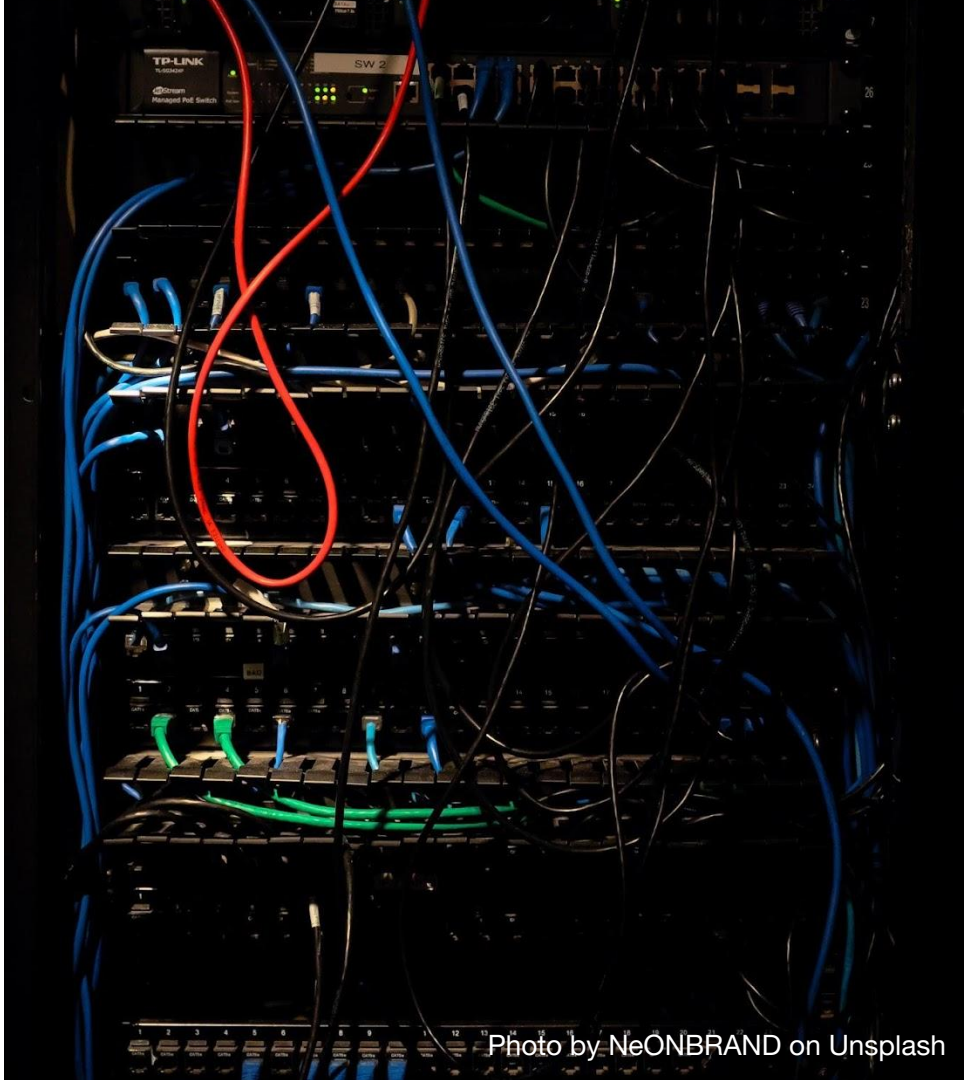
What skills do I need to learn?



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Confidence Matrix

Task	Person 1	Person 2	Person 3	Person 4
Deploy Service A to Production	3	4	5	3
Debug Service A	2	3	5	3
Create dashboard for metrics on Service B	1	2	3	3
Modify Alerts for Service B	1	2	3	3

1. Not confident, need onboarding
2. Somewhat confident, need guidance
3. Mostly confident, need consulting
4. Confident, can provide guidance
5. Expert, can write the book

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PagerDuty

Will I have to be oncall? (YES)

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What will it cost?



Photo by Jp Valery on Unsplash



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What about stability?

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#changes-releases

#incidents

30%
tech improvements

Will it work?



communication

celebration

- Understand where you come from
- Know why you want to change
- Plan how you will achieve change




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Thanks!
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